



York Region
Children's Aid Society
Société d'aide à l'enfance
de la région de York

York Region Children's Aid Society
16915 Leslie Street
Newmarket, ON L3Y 9A1
human.resources@yorkcas.org

2021-34

July 15, 2021

Applications are now invited for the position of:

**Family Visit Support Coaches – Weekends, Statutory Holidays and Weekdays
(daytime/evening)**

Casual

York Region and occasionally outside of York Region

NATURE OF POSITION

DIRECT SERVICE TO FAMILIES AND CHILDREN:

- Supervise and monitor visits of children and families at CAS offices and other designated areas e.g. shopping malls, client homes, recreation centres, parks
- Assist children and parents with arrivals at start of visits and separating at end of visits.
- Meet with parents prior to the visit and after the visit to plan family visit activities and provide feedback where appropriate.
- Provide role modeling and support to both parents and children to facilitate successful interactions in visits, which may include hands on teaching of parenting strategies, infant care, developmental milestones.
- Identify and intervene to address/respond to any physical or emotional safety concerns occurring in family visits.
- Assist parents in selecting age-appropriate toys or activities.
- Liaise with and maintain effective professional working relationships with families and the service teams.
- Facilitate positive interactions during access and provide feedback of the progress to the service teams.
- Provide direct care to children whose visits are delayed, cancelled, or terminated until an appropriate caregiver/driver arrives.
- Transport children to and from family visits as required.

MAINTAIN FAMILY VISIT CENTRE:

- Ensure family visit space is clean prior to and after each family visit.
- Tidy/clean family visit space as required (i.e., wipe down toys, surface areas, toys put away in activity cupboard)
- Ensure family visit centre has appropriate toys/activities.
- Adhere to agency expectations regarding Covid 19 protocols.

COMMUNICATION:

- Attend court to testify and/or swear affidavits with respect to involvement with a family.
- Report verbally to Program Supervisor, Service Team or After Hours staff/supervisor any issues which arise from visits; including but not limited to a disclosure of abuse/harm/risk and/or signs of child protection concerns

- Support and work in conjunction with the service team's overall case plan
- Provide consultation regarding family visits to service teams.
- Participate in case conferences and planning meetings when requested.
- Liaise with and maintain effective professional working relationships with resource parents.

DOCUMENTATION:

- Complete written contemporaneous notes of all dialogue, observations and interactions occurring during family visits.

ADMINISTRATIVE:

- Participate in supervision and team meetings.
- Complete time sheets and mileage
- Complete any other administrative requirements.
- Attend and incorporate training into service delivery.
- Incorporate and utilize policies and procedures in daily activities.

REQUIRED KNOWLEDGE

- Excellent verbal communication skills to interact with clients, service teams.
- De-escalation and crisis interventions skills
- Understanding of trauma informed practice and attachment theory
- Exceptional written communication skills to document information in a clear, concise, and accurate manner
- Experience and knowledge of diversity, equity, and inclusion issues in a child welfare setting.
- Bilingualism in French would be considered an asset.

REQUIRED EDUCATION AND QUALIFICATIONS

- CYW and a minimum of two (2) years relevant experience providing service to children and/or families OR
- SSW and a minimum of two (2) years relevant experience providing service to children and/or families OR
- ECE and a minimum of two (2) years relevant experience providing service to children and/or families OR
- Educational equivalency and five (5) years relevant experience providing service to children and/or families
- Candidates must be available for consistent days/times to ensure exceptional service to children, youth and families.

PAY GRADE: 5 \$31.68 - \$39.29 hourly

HOURS OF WORK: Varying Hours per Week

Qualified applicants are welcome to apply for this position and should do so in writing to human.resources@yorkcas.org, no later than 4:30 p.m. Friday August 6, 2021.

Qualified candidates are welcome to apply for this position and should do so in writing to human.resources@yorkcas.org, no later than 4:30p.m. Friday August 6, 2021. Please quote job posting no. **2021-34**.

Anti-Oppression/Anti-Racism at York Region Children's Aid Society

YRCAS is committed to having a workforce that is reflective of the diversity of York Region and strongly encourages application from all qualified individuals, especially those who can provide different perspectives and contribute to a further diversification of ideas.

Accommodation at YRCAS

We are committed to a selection process and work environment that is inclusive and barrier free. Accommodation will be provided in accordance with the Ontario Human Rights Code. Applicants that may require accommodation during the selection process are encouraged to notify the Human Resources Department when contacted for an interview. Human Resources will work together with the hiring committee to arrange reasonable and appropriate accommodation for the selection process which will enable you to be assessed in a fair and equitable manner